

Business Pricing^[1]

Effective January 1, 2022

Business Name: _____ Contact: _____
 Address: _____ Phone: _____
 City, State, Zip: _____ Email: _____

Internet ^[2]	Monthly Price
Biz 100 - 100 Mbps Upload & Download	\$109.95
Biz 250 - 250 Mbps Upload & Download	\$149.95
Biz 500 - 500 Mbps Upload & Download	\$249.95
Biz 1 Gbps - 1 Gbps Upload & Download	\$449.95
Biz Premier Internet - 1- 10 Gbps	Contact for pricing
Additional Services	
UPS Upgrade - 8 hr.	\$9.95
UPS Upgrade - 24 hr.	\$19.95
Static IP Address	Contact for pricing
BGP Routing	Contact for pricing

Voice	Monthly Price
Executive - Unlimited local & long distance calls	\$34.95
Standard - Unlimited local & long distance calls	\$29.95
Virtual Fax ^[3]	\$13.95
Hosted PBX	
Custom Quote – Services available on a customized basis. Consult a Pulse sales representative for additional information.	
Additional Services	
	Price per use
Port Number	\$5 one-time fee
International Calls	lovelandpulse.com/international-calling/
Directory Assistance (411)	\$1.00
Operator Assistance	\$1.00
International Operator Assistance	\$6.00

Installation/Service	Price
Professional Install - Wired ^[4]	Varies
Professional Install - Unwired ^[4]	Varies
In-Person Service ^[5]	\$80 / hour

Service Administration	
Other Charges and Terms	Charge
Paperless Billing	Free
Mailed Paper Bill	\$2/month
Late Payment Fee ^[6]	Greater amount of \$5 or 1.5%/month
Service Reactivation Fee	\$35.00
Early Cancellation Fee ^[7]	\$50.00
Return Check Fee ^[8]	\$20.00
Unpaid Bills Filing Fee	\$95.00
Unauthorized Use/Tampering Fee	\$130.00

See Pulse Terms & Conditions at lovelandpulse.com/termsandconditions

Notes:

- [1] **Pulse Business Pricing:** Applicable fees and taxes may apply and may be additional to these rates. Rates, charges, fees and applicable taxes are subject to change. All services and products listed are governed by Pulse Terms and Conditions posted at www.LovelandPulse.com/termsandconditions and any additional addenda or agreement that Pulse executes with the customer.
- [2] **Internet:** The internet speeds Pulse provides are not guaranteed, but reflect best effort.
- [3] **Virtual Fax:** To qualify for service, a subscriber must order at least one qualifying seat.
- [4] **Professional Install:** Business installation charges are based on cost or contract terms. Additional custom charges for install items outside of a standard install may apply.
- [5] **In-Person Service Rate:** Minimum of one (1) hour.
- [6] **Late Payment Fee:** All charges as shown on your bill within fifteen (15) days from the date of the bill. Failure to pay the total bill balance when due may result in a late fee equal to the greater amount of \$5.00 or 1.5% per month of the amount that is past due. The late fee charged is liquidated damages for the reasonable estimate of Pulse’s costs resulting from late payments or nonpayment of bills.
- [7] **Early Cancellation Fee:** If Customer does not keep their service for at least 90 days after Pulse finalizes exterior and/or interior install, Pulse reserves the right to recover from Customer all costs associated with the cancellation. Cancellation costs include, but are not limited to, the number porting fee, off-net circuit contracts and penalties, Customer-specific hardware, survey and permit fees, internal and external installation costs, expediting fees, cancellation fees, and a minimum of one month of monthly recurring Service fees. More specific terms of addenda or agreement entered between customer and Pulse regarding early cancellation fee and recoupment of installation costs may take precedent.
- [8] **Return Check Fee:** Pulse may, in its sole discretion and according to applicable law, suspend or terminate your services and remove Pulse owned equipment from the premise if customer fails to pay the total bill balance when due.

Office Use Only _____

Received By: _____ Date: _____

Application ID: _____

Voice Taxes, Fees, and Other Charges		
Item	Charge	Description
CO Telco. Relay Service	\$0.06/month/line	Recovery charge for Colorado's Telecommunications Relay Service. Service provides full telephone access to people who are deaf, hard of hearing, deaf-blind, or speech-disabled.
Colorado 988 Surcharge	\$0.18/month/line	Recovery charge for State 988 Suicide Prevention Lifeline Network services. Administered in accordance with Colorado Public Utilities Commission regulations. Paid to Public Utilities Commission.
Colorado 911 Surcharge	\$0.09/month/line	Recovery charge for State 911 services. Administered in accordance with Colorado Public Utilities Commission regulations. Paid to Public Utilities Commission.
E911	\$1.10/month/line	Recovery charge for 911 services. Administered in accordance with Colorado Public Utilities Commission regulations. Paid to Larimer Emergency Telephone Authority (LETA).
Universal Service Fund	Changes Quarterly	Recovery charge for the FCC's Federal Universal Service Fund (USF). Charge is calculated using a percentage equal to the FCC's current USF contribution factor.
Regulatory Cost Recovery Fee	\$3/month/line	The Regulatory Cost Recovery Fee is a flat fee that allows Pulse to connect you to the network. Pulse recovers some of the costs of telephone lines connected to your home or business through this monthly charge which includes: North American Numbering Plan (NANPA) fee, Local Number Portability Administration (LNPA) fee, Federal Telecommunications Relay Service (TRS) fee, ITSP, Colorado High Cost Support Mechanism (HCSM), and other similar costs.